



T.W. Patterson
BUILDING

FALL 2016 TOWN HALL MEETING: *Waffle Bar Brunch*



THURSDAY, SEPTEMBER 15, 2016

On Tuesday, September 6th, T.W. Patterson Building tenants and employees gathered for a special waffle bar brunch in our mezzanine to celebrate National Waffle Week and discuss building updates. Guests enjoyed fresh waffles with a variety of toppings like homemade chocolate sauce, peanut butter, berry compote, whipped cream, and syrup while receiving the latest information and announcements. And one lucky tenant won a brand new waffle maker during our raffle prize giveaway!

TWP Staff Changes and Updates

Robert Bills was introduced as the building's Superintendent, and Manuel Ramos was introduced as the newest member of our Maintenance Team.

Rick announced that the building's janitorial services will now be provided by a qualified TWP janitorial team and that the hours of service may change to better meet our tenants' needs.

As many tenants and staff members know, Genaro Vital has experienced health issues and remains home in the care of his family. We truly thank those who signed his card and have supported his recovery through donations and kind words.

Fulton Street Construction

Rick provided an update on the Fulton Street Reconstruction Project and discussed the possibility of noise disruptions. The construction is continuing as planned and is expected to be complete on our side of the Fulton Mall soon.

LED Light Renovations

The T.W. Patterson Building received credits to replace all existing lights throughout the entire building with new LED lights which conserve more energy and cost less to use. Tenants appreciated the upgrade and the efficient service of the installation staff.

Fire Safety Inspection

The building underwent a routine fire safety inspection by the Fresno Fire Department, and the report listed specific improvements and changes to be made. First, all of the emergency instruction and safety signs were replaced with updated information and clear, legible print.

As a result of the inspection, we have provided certain tenants with surge protectors for in-office use. Also, the building's fire sprinkler system will be upgraded and maintained.

New Website and Branding

This year, our Marketing Coordinator, Jamie Oakland, worked with the talented experts at Top Hand Media to construct a new branding strategy for the building. This development included an updated website as well as a new logo and staff uniforms.

Tenant Referral Program

Rick was happy to announce that we have designed a special program which rewards tenants for each successful referral they bring to the building. Rewards include 10% - 60% discounts off of one month's rent, and all of those who refer to the building will be entered into a semiannual raffle for a grand prize.

Building and Tenant Safety

During our town hall meeting, tenants inquired about our protocol for entering guests during the building's "locked" hours.

If the person attempting to enter the building is not someone you recognize, please do not open the door for them. If any situation escalates or becomes an issue, do not use force, and please call the police. You may also call our Superintendent, Robert Bills, at (559) 512-0154 with any concerns.